

American Gold Plating Equipment & Supply

A Division of SMC Auto Accessories, Inc.

217 East Lincoln - Reading, Michigan 49274-0450

ORDER LINE 800-245-7450 INTERNATIONAL LINE 517-278-7203 FAX LINE 517-278-6267

E-MAIL smcauto@dmci.net

WEB SITE www.americangoldplating.com

Hi There,

Thank you for requesting more information on our Gold Plating Systems. This electronic catalog gives you a several pictures including pictures that show you the steps in the gold plating process, doing gold plating with the scripts on the vehicle, while other pictures show what items you get in our Gold Plating Systems.

We offer four basic gold plating systems.

- System 1 is the **25-amp Gold Plating system for only \$965**, and is suitable for a person doing Gold Plating on small, delicate and or thin parts. The 25-amp power supply (UL and CSA listed) can function with a voltage adjustment down to 6 volts for the small, delicate, and thin items or up to 12 volts DC for larger and or thicker items, with a limit of 25 amps. The weight of this unit is 20 lbs M/L.
- System 2 is the **35-amp Gold Plating system for only \$995**, is suitable for a person doing substantial gold plating work such as scripts on a vehicle, industrial and similar operations that work out of a Laboratory, SHOP, or processing line at 12 volts and up to 35 amps. The 35-amp power supply (UL and CSA listed) model offers a high quality performance. This is common in a generally fixed location because of the 25 pound weight of the 35-amp power supply.
- **System 3 is the most popular, used by people working out of their home on a MOBILE BASIS it is the 30-amp Gold Plating system for only \$995.** The 30-amp mobile power supply (UL and CSA listed) model offers high power (up to 30-amps) and combined with the low 4.5 pound weight of the 30-amp mobile Power Supply, benefits all MOBILE Gold Plating operators, as well as people who gold plate in a SHOP setting. The mobile Gold Plating power supply runs on standard household current, meaning 110 / 120 Volts AC and the same system will work on 220 /240 Volts AC for International use too. The dual voltage power supply converts either AC voltage into 12 Volts DC operating with an automatic amp draw as needed, up to 30-amps, for top quality Gold Plating.
- System 4 is the **30-amp Gold Plating System with meters at \$1,045**. The only difference between the 30-amp mobile power supply and the 30-amp mobile power supply with meters is the two meters on the face of the power supply with meters. The meters on the 30-amp mobile power supply simply give you a visual. You do not have any adjustment because the 30-amp power supply automatically adjusts for the power and amperage you need. The meters are strictly decorative and informative of what is going on. Since customers typically are looking at the piece they are working on, the meters are of little practical value.

Each of our Gold Plating Systems comes with all necessary chemicals which includes **4 ounces of our BEST GRADE of gold plating solution. That is approximately a \$4,000 to \$5,000 in income for you.**

As to which Gold Plating System is best for your purpose, we sell more of the complete **30-amp Gold Plating system for only \$995** (listed above as 3) than any other because it offers all of the features and benefits people going into the Gold Plating business want and need.



For actual use while Gold Plating, I use a folding wooden chair and have for years. If you decide to use a seat with wheels on it, you can find one in your area for about \$39.95 at an Auto Parts Store. Another option for a rolling seat is the articulated creeper that hinges into a seat and a storage area below and then, when you are done, folds almost totally flat for putting it into your storage area or in your trunk. It was in the \$79.95 price range too. A local Sears location should have one for you. I got mine at SEARS. One thing to remember, as you work mobile, you will be working in different places, perhaps over rocks, or other uneven surfaces which means a rolling seat may be of a limited real value to you. The folding wooden chair always works.

We work hard to offer our customers the best value!

- We operate on a low overhead basis with commonly available top quality "off the shelf" components.
- What we can not buy, we make.
- We mix our own chemicals too.
- All of this gives us a great quality control and low operating costs.

We offer a separate sheet that lists all of the items that we include with our Gold Plating system.

As to what you can gold plate, we presume that you will be working to gold plate automotive items, since that is the most common use of the mobile, brush type, Gold Plating systems. It is also the most profitable.

Gold Plating of chrome scripts on vehicles is the high profit work because people want to dress up their vehicles and will pay you to do the Gold Plating work on their vehicles.

Additionally, we will presume that you will expect to work in a mobile operation, or that you will work some in the shop and that you will do some work in a mobile operation. In either event, it seems logical to expect that you will want to have the 30-amp mobile Gold Plating system as it offers the most potential.

The **30-amp Gold Plating system for only \$995** is the BEST system and the power supply weighs only 4.5 pounds so it is easy to use in a MOBILE Gold Plating business operation or in a SHOP.

The 30-amp mobile Gold Plating system is outselling the 25-amp and the 35-amp systems for mobile Gold Plating operations.

- You need at least a 25-amp power supply to strip the chrome.
- The nickel activating step and gold plating step of the processes use only a few amps.

A complete and comprehensive 100 page manual comes with the 30-amp, 25-amp or the 35-amp Gold Plating systems. The last page of this e-catalog shows you the "Table Of Contents" for our current Gold Plating Manual.

It is easy to learn to do quality Gold Plating.

The Gold Plating process is simple.

1. Strip the chrome.
2. Activate the nickel.
3. Deposit and molecularly bond 24K gold to the exposed & activated nickel.

In years of our experience, we prefer the three-step gold plating process. It works.

It is actually that simple to do the gold plating and it takes about 30 to 45 minutes to Gold Plate the 5 chrome scripts on the average vehicle. A Toyota SUV can have 10.

Your cost to do the Gold Plating is an average of only \$15 to \$20 per vehicle.

You do the Gold Plating work with the chrome scripts right on the vehicle; the Gold Plating process is "electro chemical" and does not hurt the paint on the vehicle. Paint does not conduct electricity.

The Gold Plating job AT "RETAIL" PRICE is about \$200 to \$250 for the average car, depending on the vehicle. The Sport Utility Vehicles typically go for more, see below.

Doing wholesale Gold Plating work at a Car Dealer is about ½ of the going retail price so it is wise to line up 5 cars to do at one time.

As to doing the work, you need to figure that the average vehicle has 5 scripts.

At a RETAIL price of \$250, that works out to about \$50 per script, although the work is seldom broken down into a price per piece since other costs are involved, such as your time and so on. When you consider the time it takes you to get to the location and get out your equipment and supplies, it only takes a bit longer to do 5 scripts on a vehicle, than to do 4. As you do your retail price calculations, the \$200 to \$250 figure must take into consideration what you have to do to get the work.

If you do gold plating on a high end **S**port **U**tility **V**ehicle, SUV, or the new terminology of **S**port **U**tility **T**ruck, SUV, it changes things. The number of scripts increase and the RETAIL price can increase to \$300 to \$350 or more depending on the number of scripts on the vehicle and the SIZE of the scripts on the vehicle. If you use a simple method to calculate cost of \$3 TO \$4 per script/emblem, you can see that it is only a slight increase in your cost to do the SUV/SUT. Remember there are more scripts and emblems on the SUV/SUT and that means you can, and should, charge more. After all, it is going to take you longer to do the work and your time is worth money.

- Remember a simple fact. No one needs to have Gold Plated parts on their vehicle to be able to drive to work or to anywhere else.
- Anyone who wants Gold Plated Parts on their vehicle so they can show off will pay for it.
- Still other customers were already working in a special niche market. One that comes to mind is the customer who does repairs and restorations of Banjo's. This customer uses a Gold Plating system to add the custom touch of 24K Gold to the Banjo's of some of his customers.

Please look this over and note that we did not suggest you could make money Gold Plating Banjo's, although another customer does. The reason is simple. Few people have Banjo's and getting to the people with Banjo's that want their Banjo Gold Plated is a big marketing challenge for the average person. What works for one person is not automatically a realistic market for everyone.

For more detailed information, I suggest that you go to our Web Site since it has more than 200+ web pages on it and you can do a search within our web site for more information. The "Answers To Questions" page, also known as the FAQ page, is loaded with realistic and useful information on going into gold plating.

Actually, getting a Gold Plating system is the easy part.

The challenging part is for you to find people who want the gold plating.

Actually, the biggest part of the job of Gold Plating, and having a profitable Gold Plating business, is the need for you to find people who will pay you money to do Gold Plating on their vehicle.

How to go about getting started can be different for different people.

- Some of our customers were already doing customizing, detailing or restyling work for people on their vehicles. For them, adding Gold Plating is a logical and easy way to create an added profit center for them.
- Other customers started with no connection to the existing automotive market and built a business by word of mouth advertising. It is simple for you to do; it costs almost nothing, and is very effective.
- Many people promote their Gold Plating business by offering a BIRD DOG method. The idea of promoting your business through use of a BIRD DOG spiff is another way to expand your business.
- You can promote your business through other types of automotive related businesses. Auto Parts Stores, Muffler Shops, Brake Shops and similar automotive service locations. You do this by offering a BIRD DOG to the person who refers a potential buyer to you.

The idea of a BIRD DOG is simple. You will pay what works out to be a BIRD DOG or FINDERS FEE for anyone who steers business to you. This is a way to expand the simple "word of mouth." It makes sense for you to increase the "word of mouth" advertising that is so effective. When other people are adding to the passing on of the word that you do gold plating work, you increase the potential to make a sale.

What is a bird dog fee that turns into a sale of a gold plating job worth? When you figure that a sale of a gold plating job on a vehicle is \$200 to \$250 to you (with a material cost of only \$10 to \$15), then 10% seems like a small price to pay. After all, the bird dog is like a "sales person" for you. The more leads they get for you, the better the chances both of you make money!

With enough people living in your target marketing area, you can make money.

We would suggest you keep your day job, or keep your regular job, if you are not already involved in the Automotive Aftermarket. You will enjoy spending the extra money you make.

If you are already in the Automotive Aftermarket, Gold Plating is an ideal add-on MONEYMAKER to your existing business.

At any rate, what we can tell you is this. The price of the 30-amp gold plating system, as listed on our Web Site is \$995, plus freight.

The important question is how soon can you earn back that \$1,000.

The answer is simple.

On your 4th or 5th job, you will have made enough gross profit to earn the money back.

4 cars at \$250 = \$1000 or 5 cars at \$200 = \$1000

3 SUV'S at \$ 350 = \$1050 or 4 SUV'S at \$300 = \$1200

There is no sure way to guarantee that you will make that money in a set time frame since there are so many differences for everyone in different locations.

The success of your going into the Gold Plating business is your sole responsibility.

That means that you must promote your business to make sales.

From our experience, our average customer earns the initial investment money back in one month. Please remember that some of our customers are people in the Automotive Aftermarket who already have clients coming to them for other automotive accessories.

Others jumped right in and promoted the Gold Plating service they offer. They made money quickly.

Simple advertising by word of mouth will probably still bring you enough business to pay off the system reasonably quickly, as well as help you develop a profitable business.

- Buying an expensive Gold Plating System is not going to make you money just by owning it.
- Any gold plating job one gold plating system can do, others can do as well.
- Gold Plating is, after all, a process of using certain chemicals and electricity to do the work. There is no real MYSTERY or MAGIC. It is simply electricity and chemicals.
- Learning how to do the work is simple by following the instructions provided in the Gold Plating Manual. If you have questions, we offer an 800 telephone line so you can call for help, if you need to.

After you go over the literature, and or have a chance to go over our Web Site, give us a call so we can talk about what it is that is right gold plating system for you. Typically, it is the 30 amp Gold Plating System that offers the best value for your money.

By the way, we sell the gold plating systems on a guaranteed sale basis, meaning that it will gold plate for you or we will take it back.

For your convenience, we accept Master Card, VISA, Discover and American Express.

For International Buyers we accept Wire Transfers.

GETTING TO KNOW US

American Gold is located in Reading Michigan, a small town of 1,200 people, where our only "traffic jam" comes up when two Amish (horse drawn/horse powered) buggies are passing each other in town.

Hearing sounds of the horses pulling the Amish buggies reminds us of how life must have been in small towns 100 years ago, when they built the house we have on Main Street.

American Gold operates out of a 1600 square foot Industrial building in Reading. SMC Auto Accessories, Inc. started there in 1989 and grew to a 9000 square foot building selling Automotive Aftermarket products.

We ordered one of the early "mobile brush type Gold Plating systems" back in 1992 after the SEMA Show in Las Vegas. The price was \$2,495, and for that money, we got less than what we provide today for \$995.

We saw the need for quality gold plating and started a small tank plating operation to gold plate automotive items under the name American Gold.

In 1996 we decided to offer our own line of affordable high quality mobile "brush type" gold plating systems. Since then, the mobile gold plating systems has become our main line.

We have been in the Automotive Aftermarket Industry since being involved with Rustproofing in the early 1970's. We understand what it takes to help our customers make money.

We are a member of SEMA and the local Hillsdale Chamber of Commerce.

We work to provide the very highest quality products at the lowest possible price points. To do this, we purchase common "off the shelf" components, meaning they are available from regular suppliers, for our mobile Gold Plating systems.

Combining our *buying right* with our *low overhead* enables us to price our top quality products at affordable prices and we still make a profit so we can be here to help our customers.

Our Power Supplies are **UL** and **CSA** listed, with a manufacturers warranty from the established electronics manufacturer.

What we can not buy "off the shelf" we make. We mix all of our own chemicals too. This gives us TOTAL CONTROL over the quality of our chemicals and the competitive prices for our Gold Plating Systems.

We sell our Gold Plating Systems on a simple 30 day "Satisfaction Guaranteed or Your Money Back" basis. The Gold Plating system will work for you or we will take it back. We know the quality and value that we have in our products.

For your convenience, we accept Master Card, VISA, Discover, & American Express. For International Buyers, we accept Wire Transfers.

MOBILE GOLD PLATING

We are pleased to introduce you to ways to make money in Mobile Gold Plating.



- **BUSINESS OPPORTUNITY.** A profitable addition to your current Automotive Aftermarket sales business, or an excellent PART-TIME HIGH-PROFIT income business.
- **PROFESSIONAL RESULTS.** 24-Karat Gold Plating can be done on a number of metal surfaces with proper surface preparation.
- **SIMPLICITY.** Gold Plate the chrome scripts and emblems while they are on the vehicle, without harming the paint.
- **LOW OVERHEAD.** No Franchise Fee and a LOW START-UP expense.
- **EASY TO LEARN.** Three Step Process.

MONEY BACK GUARANTEE. If the unit does not work for you, we will take it back and give you your MONEY BACK.

Gold Plating is EASY; here are images of Gold Plating on a Chevrolet Lumina.

In the image to the right, you can see the first step in the gold plating process. That is, stripping the chrome off of the script while it is still on the car. The electricity and the chrome stripper chemical strips off the chrome in about a minute, with no damage to the vehicle. This exposes the nickel below the chrome. The left hand is holding the **BLACK** color-coded electrode holder and the synthetic electrode cover is covering the electrode. The right hand is holding the bare color-code **RED** banana clip that makes the electrical connection.



These are old photos showing the heavy 25 lb 35-AMP Gold Plating POWER SUPPLY on a metal cart.

The next step is activating the nickel. Here the left hand is holding the **RED** color-coded electrode holder and the synthetic electrode cover is covering the electrode. The right hand is holding the bare color-code **BLACK** banana clip that makes the electrical connection. The electricity and nickel-activating chemical activate the nickel in seconds.



The next step is depositing and molecularly bonding the 24K Gold (the purple color on the synthetic electrode cover) to the script. Here the left hand is holding the **YELLOW** color-coded electrode holder and the synthetic electrode cover is covering the electrode. The right hand is holding the bare color-code **BLACK** banana clip that makes the electrical connection. The electricity and gold plating solution puts the gold on the script in seconds.



The gold plating process is simple to do. All you have to do is to find **CUSTOMERS**; we include the rest in the Gold Plating System we offer.



HIGHLIGHTS OF 30 AMP SYSTEM

- **COMPLETELY PORTABLE** You can do Gold Plating “ON-SITE” in your shop or at any assorted location.
- **SELF-ADJUSTING POWER SYSTEM** Automatically adjusts for the amount of AMPS you need at the time you need it in the plating process.
- **RUGGED DURABLE CONSTRUCTION** The individual components are designed for use in the real world of mobile plating.
- **SHORT AND ARC PROTECTION BUILT IN** The Power Supply is designed for regular daily use, as well as having the overload protections and a built in fan cooling system.
- **HIGH QUALITY WORK AT AFFORDABLE PRICES** the American Gold system provides all the materials you need to do a top quality job so you have satisfied customers and make money.

American Gold Plating Equipment & Supply

A Division of SMC Auto Accessories, Inc.

217 East Lincoln - Reading, Michigan 49274-0450

ORDER LINE 800-245-7450 INTERNATIONAL LINE 517-278-7203 FAX LINE 517-278-6267

E-MAIL smcauto@dmci.net

WEB SITE www.americangoldplating.com

AMERICAN GOLD PRICE COMPARISON SHEET

These are the items included in our complete Gold Plating System, priced individually, so you can make a fair price comparison between what American Gold offers and any other company. We want you to know the quality and value of our Gold Plating system.

| Quantity | Item Description | American Gold | Others |
|----------|---|---------------|--------|
| 1 | Power Supply (25-amp – 35-amp or 30 amp) | Included | _____? |
| 3 | SOLID Stainless Steel Electrodes @ \$50 | Included | _____? |
| 1 | Allen Wrench | Included | _____? |
| 1 | Set 10 foot long RED and BLACK leads | Included | _____? |
| 3 | ZIP Lock Bags | Included | _____? |
| 3 | Color-Coded Job Site Chemical containers | Included | _____? |
| 1 | Water Spray Bottle | Included | _____? |
| 2 | Packages of Electrode Wraps. 10=package | Included | _____? |
| 1 | Pair of Chemical Gloves | Included | _____? |
| 1 | Drainage Collection Pan | Included | _____? |
| 1 | Package of “square bottom” Garbage Bags | Included | _____? |
| 1 | Roll of plastic electrical tape | Included | _____? |
| 1 | Beaker with starter supply of Turtle Wax | Included | _____? |
| 1 | 3M Chemical Respirator With Canisters | Included | _____? |
| 1 | Chemical Goggles with indirect vent | Included | _____? |
| 1 | Chrome Sample | Included | _____? |
| 1 | Gold Puff micro fine polishing pad | Included | _____? |
| 4 OZ | 4 oz of Gold Stripper | Included | _____? |
| 8 OZ | 8 oz of Gold Armor | Included | _____? |
| 1 | Tooth Brush | Included | _____? |
| 1 | Button Magnet | Included | _____? |
| 3 | Funnels | Included | _____? |
| 128 OZ | 128 oz DRY GALLON of Chrome Stripper | Included | _____? |
| 32 OZ | 32 oz DRY QUART of Nickel Activator | Included | _____? |
| 4 OZ | 4 oz of Best Grade Gold Plating Solution (Enough to plate 200 emblems = 40 vehicles which is \$4,000 to \$5,000 in Retail Sales) | Included | _____? |
| 1 | 1 oz of Best Grade LEARN & EARN Gold | Included | _____? |
| 1 | M.S.D.S. (Material Safety Data Sheets) | Included | _____? |
| 1 | 100 page DETAILED Gold Plating Manual | Included | _____? |
| 1 | 14 page Quick Start Guide for Gold Plating | Included | _____? |
| 2 | CHEMICAL PACKAGING \$25.00 | Included | _____? |

Prices do not include FREIGHT.

The PRICE for the 25-amp gold plating system is only \$965.

The PRICE for the 35-amp gold plating system is only \$995.

The PRICE for the 30-amp gold plating system is only \$995

Prices DO NOT include Freight.

As you go over the Comparison Sheet, and do comparison shopping, please understand that American Gold Plating Equipment & Supply provides you with everything you need to get started making money in Gold Plating.

American Gold does not include any of the unnecessary EXTRAS that put a HIGH PROFIT in our pockets but are not necessary for you to do gold plating.

American Gold Plating Equipment & Supply DOES INCLUDE everything you will need to start a “mobile brush type Gold Plating business” and make money in that business.

Also, no one at American Gold / SMC works on a commission, we are here to help our customers make money, which means we make money too.

We ship by UPS within the USA.

We accept Credit Cards or Prepaid Orders.

SORRY WE NO LONGER ACCEPT COD ORDERS.

The shipment comes in 3 boxes. While all boxes ship the same day, it is common for the boxes to become separated once they are in the UPS System.

The “equipment box” is always separated from the “chemical boxes” as the pick-up driver arrives at the UPS Terminal. The “chemical boxes” go through a number of inspections as they pass through the UPS Shipping system. This may delay the arrival of the chemical boxes.

We do not impose any hidden Handling or Packaging Fees.

Our prices include the so-called Handling costs and the required Packaging Materials to meet the requirements to legally ship Chemicals.

We ship by FedEx AIR FREIGHT whenever we ship Internationally.

Please let us know how we can help you make money in Gold Plating.

GOLD PLATING CHEMICAL SOLUTIONS

The American Gold 24K Gold Plating Solutions provide a bright 24 Karat Gold Color which is the “LOOK” the consumers want to “dress up” the “look” of their vehicle.

The American Gold special formula for Gold Plating Solutions that we mix in our Reading Michigan facility is highly reflective and provides for fast gold plating.

American Gold – Gold Plating Solutions are available in 3 grades.

GOOD – BETTER – BEST

The gold color is the same in all three grades since we use the same gold for all three grades. The quantity of gold in each grade is different; the BEST Grade is the BEST BUY.

All grades are available in LIQUID or GEL at no additional cost.

Available in 4 oz, 8 oz, 16 oz, 32 oz. Larger quantities on request.

American Gold includes our BEST Grade of Gold Plating Solution in all GOLD PLATING SYSTEMS we sell, because it is the BEST, goes the furthest meaning more emblems which gives you more vehicles you can do quickly and easy.

Please check our current price sheet for prices.

If you do not find what you want, call, us, we will mix any quantity you want at any price point you are willing to pay for.

OTHER PLATING CHEMICALS

COPPER PLATING SOLUTION

NICKEL PLATING SOLUTION

SILVER PLATING SOLUTION

WOODS NICKEL STRIKE

Please call us for more details.

800-245-7450

Call us for more information 800-245-7450 or visit our informational Web Site at www.americangoldplating.com we want to help you make money.

GOLD PLATING MANUAL TABLE OF CONTENTS

| TOPIC | PAGE |
|--|-------------|
| SAFETY GUIDELINES | 3 |
| GENERAL GUIDELINES | 6 |
| CHEMICALS USED TO TURN CHROME TO GOLD | 7 |
| CHEMICAL HANDLING | 9 |
| EQUIPMENT AND USE | 11 |
| WARRANTY PROCEDURES | 13 |
| OPENING THE PACKAGES | 14 |
| Special Chemical Box Opening Instructions | 15 |
| DRY CHEMICAL MIXING INSTRUCTIONS | 18 |
| EQUIPMENT SETUP | 20 |
| IDENTIFYING METAL SURFACES BEFORE GOLD PLATING | 26 |
| PLASTIC VEHICLE PARTS | 29 |
| THE PROCESS OF PLATING | 30 |
| GOLD PLATING STAINLESS STEEL | 32 |
| CHROME PLATING | 37 |
| PROBLEM TYPE PARTS | 40 |
| GENERAL INFORMATION ON PROBLEM PLASTIC PARTS | 42 |
| HOW LONG WILL THE GOLD PLATING LAST | 44 |
| GOLD PLATING WARRANTY | 46 |
| MASKING | 49 |
| TIME AND MATERIALS | 50 |
| THE STANDARD FOR QUALITY IN THE GOLD PLATING INDUSTRY | 53 |
| GETTING READY TO PLATE | 56 |
| TIME TO PLATE | 63 |
| SETUP | 64 |
| GETTING YOUR PIECE READY TO BE GOLD PLATED | 66 |
| STEP 1 STRIPPING THE CHROME | 67 |
| STEP 2 ACTIVATING THE NICKEL | 72 |
| STEP 3 DEPOSITING & BONDING THE 24 KARAT GOLD | 75 |
| PROPER CARE OF GOLD PLATED ACCESSORIES | 80 |
| TROUBLE SHOOTING | 81 |
| FINAL INSPECTION PROBLEMS | 83 |
| GOLD PLATING LARGE PIECES | 84 |
| REPLATING WORN GOLD | 87 |
| GOLD PLATING OLD SCRIPT | 89 |
| GOLD PLATING SCRIPTS/EMBLEMS ON LATE MODEL USED CARS | 90 |
| EQUIPMENT CLEANUP | 92 |
| PLATING TIPS & HELP | 94 |
| WINTERTIME OPERATIONS | 98 |
| GENERAL INFORMATION ON PROBLEM PLASTIC PARTS | 99 |
| HAZARDOUS MATERIALS DISPOSAL | 100 |

As you read this Gold Plating manual you will find assorted phrases repeated time after time. The reason for that is the nature of this Manual as a set of instructions to start and as a Resource for information on Gold Plating in the future.

When you go back to the manual as a Resource for refresher information on one or more parts of the Gold Plating Process, you will need all of the reminders in the separate places since you may only be reviewing a smaller area at that time.